There are three parts to this presentation.
1. The Transport Co-ordination Unit - TCU.
2. Leitrim Transport in context.
3. Leitrim Transport Planning.

1. The Transport Co-ordination Unit - TCU
- Local Link Sligo Leitrim Roscommon is the Transport Co-ordination Unit (TCU) for counties Sligo and Leitrim.
- The TCU is one of 17 established by the National Transport Authority (NTA) in January 2015 following the restructuring of the Rural Transport Programme in 2014.
- Reflects recent Government Policy:
  - Public Transport Regulation Act 2009 which established the NTA with responsibility for Public Transport Provision.
  - Taxi Regulation Act - 2013: Section 37 Community Transport

Local Link Sligo Office - Aras An Chontae Carrick-on-Shannon.
Manager - Camilla Kelly slr.manager@locallink.ie
Administrator - Michele Devine slr@example.com
Dispatcher (2) - Seadon Gormley / Bridget Gunning slr.dispatch@example.com
HSE Dispatcher - Sharon O'Kane slr.hse.dispatcher@locallink.ie
Compliance Officer - John Carr slr.compliance@locallink.ie

To Book Transport - 071-9650437
HSE Transport - 071-9650443
Out of Hours call service for HSE Transport - 087- 3749943

Role of the Voluntary Board supporting the T.C.U.
To act as a link within each local area to the TCU in the identification of Transport needs through community and key stakeholder groups in County Leitrim:
- Local PPN / LCDC / LEC / Municipal District.
- HSE - St. Patrick's Hospital and Mohill.
- Business Networks for Leitrim.
- Older Peoples Council / Age Friendly Alliance.
- Mohill FRC, Community Childcare Centres.
Role of the TCU.

- To ensure that there is adequate and complete coverage of Local and Rural Transport to meet the identified needs of the People in County Leitrim.
- There is a strategic focus to the review of current services and design of new services which addresses transport deficits and facilitates people to connect to local towns and cities through Irish Rail and Bus Éireann Services.
- The TCU contributes to the social and economic infrastructure of Leitrim through the development of sustainable Public Transport Services.
- There is a social inclusion focus to the design of various transport models to meet varying passenger needs.

Duties and Responsibilities of the TCU.

- Support Voluntary Board and through Transport Forum, gather information regarding transport needs and social inclusion issues as a result of transport deficit in the TCU Region.
- Identify Transport Routes and Services to the NTA.
- Contribute to the Leitrim Transport LOCP Plan.
- Take bookings and handle dispatch for Transport Services.
- Check performance and Compliance of Transport Providers for the NTA.
- Report on monies collected by the contracted operators.
- Identify potential route changes to the NTA to facilitate customer groups.
- Act as a facilitator to the wider integration of transport services across the TCU Area and suggest services to the NTA.
- Support the Voluntary Car Scheme / Social Car Schemes.
- Advice the NTA on opportunities for Local Area Hackney Licences.

TCU has a strong Social Inclusion Focus.

- Transport Services provide "house to house collection" enabling cross-connectivity between isolated rural TD's to local villages and towns to designated schedules transport routes which enables passengers to link to mainline routes within county Leitrim and onwards by Train and Bus Éireann Services.
- Use of all accessible vehicle's: W/C Lifts, Steps, Assistance.
- Choice of Bus, Hackney and Taxi Services.
- Provide a comprehensive Volunteer Community Car Scheme.
- Affordable: Competitive Fare Structure and Free Travel Pass accepted.
- The governance frameworks; ensuring equality of opportunity and quality impact for social inclusion; delivered through training and compliance.

Key Features of the TCU Governance Frameworks

1. Comprehensive IT System in place:
   - Mapping and Plotting Passengers by geographical location.
   - "Auto Route" demand responsive routes and services.
   - Passenger Information / accessibility information.
   - Daily and Weekly Driver Log.
   - Comprehensive Administrative / Audit Functionality:
     - Transport Providers, Vehicles and Drivers Document Management controls.

2. Procurement Process

   - Transport Providers are registered via the Office of Government Procurement – 25 Leitrim Operators are aware of the registration process.
   - Undertaking's Garda Clearance, Policy & Training.
   - Mini Competition – Lowest Price.
   - Purchase Orders yield greater flexibility to change service provision.


   - The Safety Health and Welfare at Work Act and associated regulations.
   - Compliance Officer in place: Inspection, risk assessments, training needs assessments document controls and incident reports ongoing.
   - Safety Features required on the Bus.
   - Safety Training & Emergency evacuation.
   - People and Manual Handling.
   - Accident and incident reporting.
   - First Aid.
   - Maintenance of Vehicles and record keeping.

5. Training (additional to the CPC Card Driver)
   - MIDAS & Gluais – Minibus Driver Training.
   - PATS – Passenger Assistance Training.
   - People and Manual Handling Training.
   - MEEP – Minibus Emergency Evacuation Procedures.
   - First Aid.
   - HSE Protection of Vulnerable Adults.
   - HSE Elder Abuse Policy and Procedure.
   - HSE Safe Transportation of Wheelchair Passengers Policy and Procedure
   - HSE De-escalation of Crisis Training.

   - Detailed Passenger Needs Assessment
   - Challenging behaviour.
   - Unruly / Bullying Passengers
   - Biological Spills
   - Vetting Drivers and Volunteers.
   - Passenger Lifts and Ramps
   - Fitness to Drive.
   - Risk assessment of Vehicular and Pedestrian Interactions at HSE related Car Parks.

   Confidentiality Policy.
   Passengers information is not communicated to a third party without the consent of the passenger, outside the course of that which is necessary to fulfil the requirements of transport provision to meet that passengers needs.

   The Complaints Policy and Procedure covers:
   - Decisions about transport services.
   - Any aspect of the transport service.
   - Member of staff, bus drivers, operators.
   - Fellow passengers.
   - Bullying and challenging behaviour.

2. Leitrim Transport in Context.
   Average of 363 services per month.
   Average of 90 services per week.
   Average of 2349 Passenger Trips per month.
   Average of 7 people per journey.
   Volunteer Social Car x 1 (Manorhamilton Area)
Transport Models
- NTA contracted Private Transport Operators x8
- Integrated Hackney and Taxi Services by request.
- Community owned Bus x1 Drumshambo
- Volunteer Community Car x1 Manorhamilton

Key Achievements of the Rural Lift RTP Programme 2003-2016
- Responsive to the needs of passengers in isolated areas on an ongoing basis. Example: House to House collect and connect with local village, town, health centre.
- Services come and go to various Villages and Towns in North and South Leitrim at times and day (pension day) that suit older people’s needs.
- Transport is currently provided for Active Age Groups.
- Provide specific transport for passengers identified by PHN and participating in Social Interaction at Social Centres providing a link to Nurses, Showers, Laundry in Carrigallen, Drumkeerin, Ballinalacken, Druma and Blacklion.
- There was a limited Social Car service (2 cars) in place in the North Leitrim area for specific health related appointments and funded by the HSE through Leitrim Local Dev Company Ltd, to the end of June 2015.

Leitrim Rural Transport in context
<table>
<thead>
<tr>
<th>Passenger Profile</th>
<th>Leitrim TCU Area</th>
<th>Average</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>30.4%</td>
<td>27.81%</td>
<td></td>
</tr>
<tr>
<td>Female</td>
<td>66.5%</td>
<td>72.19%</td>
<td></td>
</tr>
<tr>
<td>FTP</td>
<td>68.30%</td>
<td>76.51%</td>
<td></td>
</tr>
<tr>
<td>4 - 17</td>
<td>14.3%</td>
<td>4.20%</td>
<td></td>
</tr>
<tr>
<td>18 - 25</td>
<td>4.61%</td>
<td>3.67%</td>
<td></td>
</tr>
<tr>
<td>26 - 65</td>
<td>3.70%</td>
<td>5.16%</td>
<td></td>
</tr>
<tr>
<td>66 +</td>
<td>27.6%</td>
<td>66.8%</td>
<td></td>
</tr>
<tr>
<td>Requires Assistance</td>
<td>67.34%</td>
<td>76.18%</td>
<td></td>
</tr>
<tr>
<td>Wheelchair User</td>
<td>0.79%</td>
<td>0.41%</td>
<td></td>
</tr>
</tbody>
</table>

The TCU and HSE Transport in Leitrim: 13th July 2015.
- The TCU took over responsibility for HSE Transport in County Leitrim to the HSE related day centres and St. Patrick's and Mohill and Our Lady's Manorhamilton.
- The TCU are seeking NTA approval for a Volunteer Car Service on a County wide basis to meet the needs of passengers attending HSE related appointments.
- Actively fostering excellence in the working relationship between HSE Managers and the TCU based on trust and proven competency through the Governance Frameworks in place for the planning and co-ordination of transport services in County Leitrim.

Benefit of this approach for Leitrim Passengers.
- Delivers a comprehensive response through single point of contact for all transport needs: both RTP and HSE identifying transport requirements and out of hours call service.
- Responsibility for the Day to Day dispatch operation's and H&S and transport provider compliance is managed by the TCU.
- The TCU manages communications between transport operators and HSE service provider organisations.
- There is reduced level of duplication with consequent financial savings to the HSE and consequential reduction in our carbon footprint.
- There is consequential savings in HSE staff time, which is now dedicated to core functional responsibilities.

3. Leitrim Transport Planning
- A key deliverable of the TCU is its role in assisting the National Transport Authority (NTA) in the review of transport needs and services in the TCU area to the design and delivery of sustainable transport services in local and rural areas of Leitrim.
- Ongoing consultation: Transport Forum has been established in North and South Leitrim – comprising key stakeholder groups.
  - Members of the RTP Working Group 2003-2014
  - HSE – Physical and seniors and TDs services.
  - Active Age and Active retirement groups.
  - Older Persons Council for Leitrim
  - Community Groups.
- Bus Elements are invited to attend.
- There is an open invitation to you and to other key stakeholder groups to become involved in the Transport Forum for South Leitrim.

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Leitrim and Roscommon
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Leitrim Transport Planning - Key Issues for Leitrim
• The demographic profile of Leitrim: Both population size and density: Town lands with 1 and 3 to 4 people who need transport.
• Towns and Villages are isolated from main centres of Health and Employment Education and Health - Sligo / Galway / Dublin.
• The topography of the landscape renders large parts of Leitrim particularly remote from a Transport Access Perspective: Lough Allen and Garavally Lakes and Shannon, the Glens, Culchagh and Slabhan an Tráthn, Truckmore Mountains.
• The R280 divides North and South Leitrim - The distance of the County is 72km or 45miles one way.
• Rural Lift Transport association with Older Age Population.
• The number of people with mobility difficulties requiring assistance (60.38%) currently accessing transport.

Leitrim Transport Planning - Leitrim Transport Model.
• Increase the time & expand the ROUTE of delivery of services into the local suburban areas around Leitrim County. IE: Local Estates around local villages and towns providing transport from 8:00am to Breakfast Clubs / Exercise, Work and Education and Traveling then on to Shopping - returning in afternoon and evening at 6-8pm.
• County Wide Volunteer Community Car Scheme - "Collect and connect" in very remote areas and for purpose of specific one off appointments to Hospitals / Clinics and Personal needs.
• Increase the frequency from one day to five days where affordable.
• Collaboration with the NSE to apply greater integration with transport services in Leitrim / Mungret exercise ongoing.
• Promotional campaign and publicity through Local Policing Unit and local and Rural Transport to a BROAD Audience.

Leitrim Transport Planning - Services and Schedules
• The following areas need to be better served by public transport on a daily basis:
  - Ballinamore to Dromod via Carrick on Shannon - Daily Schedule
  - Carrick on Shannon to Carrick on Shannon - Daily Schedule
  - Manorhamilton to Carrick on Shannon - Daily Schedule
  - Manorhamilton to Sligo - Daily Schedule
  - Improve cross community connectivity to Bus Éireann and rail services.
  - Mohill, Drumshanbo, Jamestown and Leitrim Village to Carrick / Dromod
  - Kilbeggan, Roscommon, Gorman and Kinnegad - Sligo and Manorhamilton.
  - Glenfarne, Drumkeerin and Quare - Manorhamilton Carrick and Sligo
  - Dromahair - Ballinrobe and Ballaghadee into Sligo.
  - From NS at Scarnmoge to Roscommon and Dromod and onto Longford.
  - Carrick-on-Shannon - "Bush Areas Town" to and from Bus and Train Station

Leitrim Transport Planning - Submission with NTA (28th August):
• Ballinamore to Dromod Train Station and onto MyNill and Carrick-on-Shannon via Drumona and Jamestown - Daily Scheduled Service
• Manorhamilton to Carrick-on-Shannon via Dromahair and Leitrim Village - Daily Scheduled Service
• Manorhamilton to Sligo via Dromahair and Roscommon - Daily Scheduled Service
• Town Service including Oct Stops / Train Station and Breffni Crescent & FRC - Daily Scheduled Service.
• Roscommon and Dromod Villages from NS at Scarnmoge connecting with the NS to connect to 9am and Train Expressway Services - Daily Scheduled Service
• County Wide Volunteer Community Car Scheme - in remote areas to connect passengers to scheduled services and for purpose of specific one off appointments to Hospitals / Clinics and Personal needs.

Leitrim Transport Planning - Timescale
The NTA will Tender all Rural Transport Services
NTA are placing call for expression of interest to Tender on http://e-tender.ie Sept / Oct '15
There will be a 40 day pre-qualification period.
And a "call off procedure" phase with Purchase Orders in place
by the end of December 2015 for 3 year period.
Opportunity through PO. Process to Pilot various services for 1 year.
Volunteer Community Car approval from Taxi Regulator. ( Oct'15)

Thank You
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